SCRS Part Quality Complaint Form

Date	

Contact Information		
Name		
Business		
Address		
City	State	ZIP
Phone	Email	

Vehicle Information		
Year	Make	Model

Part Information		
Right ☐ Left ☐ Front ☐ Rear ☐ N/A ☐		
Part Name (ex: Fender, Hood, Radiator, Wheel, etc…)		
Part Number (On vehicle)		
Part Number (Part ordered)		
Part Number (Received)		
Part Type	☐ New OEM	Manufacturer:
	☐ Used	Manufacturer/Distributor:
	☐ Reconditioned	Manufacturer/Distributor:
	☐ Aftermarket (non-certified)	Manufacturer/Distributor:
	☐ Aftermarket (certified)	Manufacturer/Distributor:

CAPA ☐ NSF ☐ Other ☐
Certification / Seal Number, if applicable enter below

Problem (Describe issue in detail. Examples include fit, shape/contour, size/placement of bolt holes, damage, etc…)

Complaints should be submitted to SCRS via Email info@scrs.com, or Fax 877-851-0660, and should include photographs demonstrating the issues outlined in the complaint. Please note, SCRS is compiling this information for research, and will not be responding to individual complaints, nor necessarily directly addressing the quality issues raised. If you have a complaint that requires immediate attention, please contact the manufacturer, distributor or certifier of the product directly.