



Presents:

Trim the Fat!

Improving Workshop Efficiency

Lean production applied to collision repair

Instructor: **Steven J. Feltovich**

Co-Hosted by: **ACA**

Seattle

Tuesday, September 22nd

Doubletree Seattle Airport / Southcenter

16500 Southcenter Parkway, Seattle, WA 98188

8:00am - 5:00pm

Lunch Provided by:



Your Single Source for OEM Repair Information

Breaks Provided by:



This is the next step for all shop owners/managers that want to transform their stores and their staff into what they know they can be, but never thought they could be."

Barry Dorn, Dorn's Body & Paint



This class is thought provoking! Its about a mindset and culture of making every step count in your business; it just makes sense! If you consider ways to include your staff in making the job easier, measurably increasing their efficiencies by developing win-win processes, their continued involvement to positively influence your business is assured."

Gary Waxo, Jr., GW & Son Autobody

Partners in Promotion:

Collision Services



SHERWIN WILLIAMS
Automotive Finishes



LKQ
OEM Recycled - Aftermarket by Keystone

Call on the leader

Whether you are the owner of an independent business, the middle manager in a dealership, or the president of a multi-location shop network, this class will show you how to improve your **profits and productivity**. The fundamentals of this workshop are applicable to every aspect of the collision repair industry—it will truly change your traditional thinking of how to manage the entire collision repair process. This is a revealing and compelling class on Japan's achievement in revolutionizing their manufacturing capabilities through a few profound principles, which can be applied to any business around the globe. Once you are armed with these principles and simple tools, you will be able to change the way your organization operates and performs forever. **Even if you have attended other shop management classes, this seminar will truly revolutionize the way you do business!**

Registration Form:

Improving Workshop Efficiency

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Attendance Fees:

SCRS National Member \$225.00

ACA Member \$225.00

Non-Member \$295.00

Join SCRS prior to the workshop and receive a \$100.00 credit toward the workshop

Lunch and snacks will be provided for all attendees

Name: _____

Business Name: _____

Position: _____

Email: _____ Phone: () - _____

Address: _____

City: _____ State: _____ ZIP: _____

Member of: SCRS ACA None

Payment: Check Credit Card

Visa/MC

American Express

Number of attendees: _____ Total Cost: \$ _____ .00

Card Number: _____ - _____ - _____ Expiration: _____ / _____

Name: _____ SEC Code: _____

Billing Address (if different than above)

Address: _____

City: _____ State: _____ ZIP: _____

Who should attend?

This class is designed for shop owners, Production Managers and Fixed Operation Managers

What is the course objective?

To provide the participant with the skills, knowledge and tools necessary to improve their collision center's quality, production output and profitability.

How long is the course?

The course is 7.5 hours of instruction in a hands-on workshop format.

What type of topics will be covered?

- The origins of "lean" production
- Running the shop more efficiently and effectively
- Raising the output quality while lowering operating costs
- Capturing more market share through continuous improvement
- Maximizing production and profit opportunities
- Developing systems and processes for assuring greater customer loyalty

How many employees can I bring?

*As many as you would like, but keep in mind the class is limited to only 35 participants, **SO REGISTER NOW BEFORE IT FILLS UP!***

Send registration to:

Fax: 1-877-851-0660, or

info@scrs.com