



Presents:

# Trim the Fat!

## Improving Workshop Efficiency

Lean production applied to collision repair

Instructor: **Steven J. Feltovich**

Co-Hosted by: **CAA**

# Los Angeles

Thursday, September 24th

Holiday Inn Torrance

19800 S Vermont, Torrance, CA 90502

8:00am - 5:00pm

Lunch Provided by:



Your Single Source for OEM Repair Information

Breaks Provided by:



*This is the next step for all shop owners/managers that want to transform their stores and their staff into what they know they can be, but never thought they could be."*

*Barry Dorn*, Dorn's Body & Paint

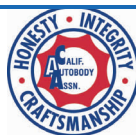


*This class is thought provoking! Its about a mindset and culture of making every step count in your business; it just makes sense! If you consider ways to include your staff in making the job easier, measurably increasing their efficiencies by developing win-win processes, their continued involvement to positively influence your business is assured."*

*Gary Waxo, Jr.*, GW & Son Autobody

Partners in Promotion:

**Collision Services**



**SHERWIN WILLIAMS**  
Automotive Finishes



**LKQ**  
OEM Recycled - Aftermarket by Keystone

# Registration Form:

## Improving Workshop Efficiency

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## Attendance Fees:

**SCRS National Member \$225.00**

**CAA Member \$225.00**

**Non-Member \$295.00**

*Join SCRS prior to the workshop and receive a \$100.00 credit toward the workshop*

**Lunch and snacks will be provided for all attendees**

Name: \_\_\_\_\_

Business Name: \_\_\_\_\_

Position: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: ( ) - \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Member of:  SCRS  CAA  None

Payment:  Check  Credit Card

Visa/MC

American Express

Number of attendees: \_\_\_\_\_ Total Cost: \$ \_\_\_\_\_ .00

Card Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Expiration: \_\_\_\_\_ / \_\_\_\_\_

Name: \_\_\_\_\_ SEC Code: \_\_\_\_\_

Billing Address (if different than above)

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

### Who should attend?

This class is designed for shop owners, Production Managers and Fixed Operation Managers

### What is the course objective?

To provide the participant with the skills, knowledge and tools necessary to improve their collision center's quality, production output and profitability.

### How long is the course?

The course is 7.5 hours of instruction in a hands-on workshop format.

### What type of topics will be covered?

- The origins of "lean" production
- Running the shop more efficiently and effectively
- Raising the output quality while lowering operating costs
- Capturing more market share through continuous improvement
- Maximizing production and profit opportunities
- Developing systems and processes for assuring greater customer loyalty

### How many employees can I bring?

*As many as you would like, but keep in mind the class is limited to only 35 participants, **SO REGISTER NOW BEFORE IT FILLS UP!***

Send registration to:

Fax: 1-877-851-0660, or

info@scrs.com