

Executive Director Report

June 28, 2004

Aftermarket Parts Study

We released the preliminary results from our aftermarket parts study on May 13th. You can obtain a copy of the press release on our website at www.scrs.com. As mentioned in the report, we were hoping for more of a response so we extended the cut off date in an effort to gather more data. As of June 4th, we had 328 forms. We are currently aggregating the data and are scheduled to release those results in July. Thank you to those members that have assisted by submitting forms.

Blend Article

We recently released an article entitled, "The Blend Stops Here!" This is a result of the numerous e-mails and calls we have received from members. Repairers have been alleging that insurers are reducing the refinish times provided in their estimating database when they were not applying basecoat to the entire panel. The information in the article should help repairers with the information they need to be fairly reimbursed for the work they perform. We have included a copy of the article for your review.

NIIF

In April, we hosted the National Industry Issues Forum (NIIF). The NIIF is unique because it focuses solely on the concerns of repairers and offer participants an opportunity to share ideas and potential solutions with repairers from all across the country. There were four primary issues and they are as follows:

1. "Bellman Programs"
2. Database Mis-use
3. Insurance Intrusion into Shop Management
4. OEM Certification

These issues were presented at the Collision Industry Conference (CIC) in Nashville. The SCRS Board of Directors is currently reviewing the four key issues and strategizing as to how to best address them. We will announce our next steps to the industry at CIC in Chicago August 4th and 5th. If you want more information on the Forum, it can also be obtained on our website.

Thank you to Chuck Sulkala, Gary Wano and Chad Sulkala for moderating the Forum.

NEXT SCRS Board Meeting

Our next Board meeting will be held August 3rd from 7:30 – 10pm at the Fairmont Hotel in Chicago. All members (general, company and corporate) are encouraged to attend and participate.

Respectfully submitted: Dan Risley, Executive Director