



Press Release

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FOR IMMEDIATE RELEASE

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Collision Repair Organizations Add Names to SCRS Two-Way Communication Petition

Prosser, WA, March 17, 2005 — Based on the effort started during NACE week 2004, a number of prominent collision repair companies have come forward to add their names to the Society of Collision Repair Specialists (SCRS)-sponsored petition urging industry information providers to provide for two-way communication between like estimating systems .

The growing list of businesses emerging in support of the petition testifies to the fundamental necessity of open communication between service providers—including repairers, insurers, and independent appraisers—who use the same software. “If we’ve learned one thing since we introduced the petition at NACE 2004,” says SCRS Executive Director Dan Risley, “it’s that collision repair professionals refuse to let this issue slip away quietly.”

The organizations that have added their name to the petition include:

A1 Collision Centers

ABRA Auto Body & Glass

American Collision Network

Auto Body World

CARSTAR

Fix Auto Group

Gerber Collision and Glass

True2Form Collision Repair Centers

For the above-listed organizations, which consist of multiple collision repair centers, the negative impact of proprietary communication systems—re-keying of estimate data, for example—is compounded. “We’ve spent much time and effort creating workarounds in our facilities to relieve the burden caused by the inability to send and receive estimate-related files,” states Rex Dunn, President of True2Form Collision Centers. “We’re happy to have this chance to join the litany of support to SCRS in lobbying for a better way to exchange information between compatible platforms and we look forward to seeing the industry information providers make progress toward this goal as quickly as possible.”

Rollie Benjamin, President and CEO of ABRA Body & Glass, came to a relatively quick decision after being notified of SCRS' appeal to the industry. "I read about the petition in a trade publication, and my immediate reaction was that it was a worthwhile effort to support," he says. "Part of ABRA's mission is to add efficiency to the repair process and make it a quality experience for the consumer. The absence of two-way communication is at odds to that goal. It's a simple concept, but long overdue."

"If an estimate takes twenty minutes to key in, the wasted hours resulting from re-keying of data begin to pile up pretty quickly," says Erick Bickett, CEO of the Fix Auto Group. "There are few no-brainers in the collision repair industry, but this is one of them. It's nice to see SCRS teaming up with other entities like ASA and AASP to eliminate wasted time and effort."

The sweeping support of the two-way communication petition continues to be gratifying to SCRS. "These collision repair businesses represent hundreds of individual collision repair facilities united behind the cause of two-way communication," says Lou DiLisio, SCRS Chairman. "We believe this strong single voice will prove to be an effective one, made possible only through the motto, 'Working Together Is The Most Important Work We Do.'"

If you would like to add your shop or organization to the growing list of petition supporters, please contact SCRS Executive Director, Dan Risley at (708) 598-3384 or e-mail him at drisley7@comcast.net.

Through its direct members and 29 affiliate associations, SCRS is comprised of 5,000 collision repair businesses and 58,500 specialized professionals who work with consumers and insurance companies to repair collision-damaged vehicles. Additional information about SCRS including other news releases is available at the SCRS web site: www.scrs.com. You can e-mail SCRS at the following address: info@scrs.com.

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