



Press Release

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FOR IMMEDIATE RELEASE

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SCRS Offers Documentation on Final Sand and Polish

Project stems request for all repair facilities to highlight desires for additional repair information

Prosser, WA, December 23, 2009 — The Society of Collision Repair Specialists (SCRS) recognizes that many collision repairers across the United States are in need of clear and concise documentation to substantiate many of the operations performed when billing for the related services.

In April of 2009, Toyota, Lexus and Scion issued a Collision Repair Information Bulletin (#173) illustrating the manufacturer's recognition of "topcoat sand & polish" techniques commonly performed by both the factory and collision repair facilities in order to meet the consumers high expectations for automotive paint and finish appearance as they relate to color, gloss and texture. While this operation is both commonly performed, and often necessary to produce quality repairs, SCRS recognizes that it continues to be a source of friction in the settlement of the repair, and the Society felt obliged to work with all major paint manufacturers in an effort to clarify their positions on this operation. The responses can be found on the SCRS website, and by clicking on the following links:

TOYOTA [HTTP://SCRS.COM/TECHNICAL%20INFO/L-CRIB-173-W.PDF](http://scrs.com/technical%20info/L-CRIB-173-W.PDF)

AKZONOBEL [HTTP://SCRS.COM/TECHNICAL%20INFO/AKZONOBEL%20-%202009%20EM%20POLISHING%20MEMO.PDF](http://scrs.com/technical%20info/AKZONOBEL%20-%202009%20EM%20POLISHING%20MEMO.PDF)

BASF [HTTP://SCRS.COM/TECHNICAL%20INFO/BASF%20-%20SAND%20POLISH%20AND%20DENIB%20POSITION%20LETTER.PDF](http://scrs.com/technical%20info/BASF%20-%20SAND%20POLISH%20AND%20DENIB%20POSITION%20LETTER.PDF)

DUPONT [HTTP://SCRS.COM/TECHNICAL%20INFO/DPC%20POSITION%20ON%20POLISHING%20CLEARCOATS%20V2_2009.7.PDF](http://scrs.com/technical%20info/DPC%20POSITION%20ON%20POLISHING%20CLEARCOATS%20V2_2009.7.PDF)

PPG [HTTP://SCRS.COM/TECHNICAL%20INFO/PPG%20-%20CLEARCOAT%20DEFECT%20REMOVAL.PDF](http://scrs.com/technical%20info/PPG%20-%20CLEARCOAT%20DEFECT%20REMOVAL.PDF)

SHERWIN-WILLIAMS [HTTP://SCRS.COM/TECHNICAL%20INFO/SW%20-%20COLOR%20SAND%20%20BUFF.PDF](http://scrs.com/technical%20info/SW%20-%20COLOR%20SAND%20%20BUFF.PDF)

"Having documentation that supports and substantiates the work we do is critical to our collision repair members," stated SCRS Secretary Aaron Clark. "To have documentation that specifically spells out the manufacturer's position on an operation removes the personal opinion from the shop level discussions, and allows the repair facility to simply focus on the facts of what is necessary. We certainly applaud these companies for their interest in helping to provide useful and relevant information as a resource to our membership."

In an effort to identify the specific need for supporting documentation from the industry, SCRS has constructed a survey to allow collision repair facilities to identify the most pertinent items that would be positively impacted with supporting documentation. To submit your responses, please visit the SCRS website at www.scrs.com, or [click here](#). This survey will be available through January 31st,

2010, at which time the results will be analyzed and provided to the respective manufacturers for consideration.

“It is critical to SCRS to have industry feedback into projects such as this,” added SCRS Chairman Barry Dorn. “SCRS wants to make sure that as we speak, we are speaking with a collective voice to the vehicle and refinish manufacturers, and that our efforts are based on the needs of those whom we represent. This is the opportunity for your voice to be heard and amplified through the association, and we hope and encourage every repair facility across America to take advantage of the opportunity to share their input in this project. We want to hear from you.”

About SCRS: Through its direct members and 37 affiliate associations, SCRS is comprised of 6,000 collision repair businesses and 58,500 specialized professionals who work with consumers and insurance companies to repair collision-damaged vehicles. Additional information about SCRS including other news releases is available at the SCRS Web site: www.scrs.com. You can e-mail SCRS at the following address: info@scrs.com.

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